

# Volunteer Frequently Asked Questions

Question	Response																								
<p>What is the AYSO Volunteer Membership Program?</p>	<p>AYSO has partnered with Verified Volunteers, a third-party specialist in the industry, which enables AYSO to obtain high quality screenings at a reasonable cost. The volunteer membership fee is \$25/volunteer. This amount will be paid by the regions (although volunteers have the option to pay the amount directly).</p> <p>In keeping with the AYSO standard of being a leader in child safety and to keep safety as our highest priority, the Volunteer Membership Program has the following benefits:</p> <ul style="list-style-type: none"> <li>● Level 2 Background Check</li> <li>● SSN Trace</li> <li>● Department of Justice Sex Offender Search</li> <li>● OFAC Watch List</li> <li>● Validated Nationwide Criminal Search</li> <li>● Validated Locator Select</li> <li>● Monthly Nationwide Updating</li> <li>● Current County of Residence Search</li> <li>● Access to all online training material in eTrainU</li> </ul>																								
<p>How is my data protected by the third-party partner?</p>	<p>Verified Volunteers take significant measures to ensure the security and confidentiality of all sensitive data. A layered security strategy that includes technical, procedural and quality controls ensures that all data is handled with the utmost concern for safety and privacy. If you have any additional questions, concerns or feedback, please don't hesitate to reach out to Verified Volunteers directly at <a href="mailto:TheAdvocates@VerifiedVolunteers.com">TheAdvocates@VerifiedVolunteers.com</a> or 855-326-1860 ext. 1.</p>																								
<p>I see that the consent requires a credit check. I am not too sure how I feel about that.</p>	<p>For any concerns regarding the use of "credit checks" within the consent language, rest assured that a credit check is not a part of our screening process. Criminal background checks are simply protected under the same federal law as credit checks, the Federal Credit Reporting Act (FCRA).</p>																								
<p>I submitted my volunteer application and the status still shows None (or gray). What does that mean?</p>	<p>The background check portion of the process has not been completed. Check your email (spam folder) for an email. You may also reinitiate the background check process from within SportsConnect.</p>																								
<p>I have volunteered for AYSO before, why don't my training certifications appear?</p>	<p>When entering the application and there is a variance in the way the fields were entered for certain fields, the system cannot make a match with your older credentials because it has most likely assigned a new AYSO ID. If this occurs, send an email to <a href="mailto:CVPA@hesperiaayso.org">CVPA@hesperiaayso.org</a> and include your AYSO IDs (if available) and we can submit a request to merge the accounts.</p>																								
<p>I have been informed I am not eligible to volunteer. I don't understand the issue, what do I do?</p>	<p>Within a few weeks, you will receive a letter with additional information about the situation.</p>																								
<p>Risk Expiration</p>	<p>If your risk status has expired, your background check must be reinitiated. Click on the box next to Risk Status and click the Renew &amp; Update button.</p> <div style="border: 1px solid #ccc; padding: 10px; margin-top: 10px;"> <p>Region 878 Area 10D</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #2c5e8c; color: white;"> <th>Certification</th> <th>Expiration Date</th> <th>Status</th> <th>Compliant</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/> Risk Status (Submitted for the season)</td> <td>11/22/2022</td> <td>Green</td> <td style="text-align: center;">✔</td> </tr> <tr> <td><input type="checkbox"/> Concussion Awareness</td> <td>None</td> <td>Verified</td> <td style="text-align: center;">✔</td> </tr> <tr> <td><input type="checkbox"/> Sudden Cardiac Arrest</td> <td>None</td> <td>Verified</td> <td style="text-align: center;">✔</td> </tr> <tr> <td><input type="checkbox"/> AYSOs Safe Haven</td> <td>None</td> <td>Verified</td> <td style="text-align: center;">✔</td> </tr> <tr> <td><input type="checkbox"/> Coaching License</td> <td>None</td> <td>6U Coach</td> <td style="text-align: center;">✔</td> </tr> </tbody> </table> <p style="text-align: center; margin-top: 10px;"><input type="button" value="Renew &amp; Update"/></p> </div>	Certification	Expiration Date	Status	Compliant	<input type="checkbox"/> Risk Status (Submitted for the season)	11/22/2022	Green	✔	<input type="checkbox"/> Concussion Awareness	None	Verified	✔	<input type="checkbox"/> Sudden Cardiac Arrest	None	Verified	✔	<input type="checkbox"/> AYSOs Safe Haven	None	Verified	✔	<input type="checkbox"/> Coaching License	None	6U Coach	✔
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